



Managed Information Technology Service

At Connected, we understand the complexities of running a business while being constantly challenged by the task of managing the demands of business growth while coping with continuous technology challenges. Our focus is to keep your IT systems operational, available and secure so that you can focus on the everyday demands of expanding your business, managing costs and increasing revenues. We're here to help you realize the productivity gains and ROI you have been expecting from your computer systems all along.

ConnectedCare

ConnectedCare from Connected Technology consists of various service level offerings that provide affordable proactive IT management and support. Utilizing our unique framework for providing managed IT services ConnectedCare provides a range of proactive services designed to optimize your technology investment and maximize the productivity of your people and business.

Its not just about monitoring... Its not just about troubleshooting...
Its about a proactive preventative approach to IT Systems Management

This is possible through the use of a series of "Best Practices" that we have developed over years of collective experience. Best Practices for tasks such as:

- Spyware protection and removal
- Disk drive analysis
- Application usage
- Back-up disaster recovery
- Virus protection
- Security patch management
- System auditing
- User policy enforcement

Best practices that are embodied in an automated state of the art infrastructure that gives you immediate response time, access to resources and proactive solutions

Our technology expertise becomes your competitive advantage.

