STRINGFELLOW
TECHNOLOGY GROUP

Healthcare Clinics: Urgent & Primary Care

INDUSTRY PROFILE

Primary and urgent care clinics are changing the way healthcare is delivered. More than 9,000 urgent care clinics are now open in the US, with more on the way. Most of these operations are multi-location and require the flexibility to move providers between facilities with minimal disruption. Centralized scheduling, labs, and billing are also critical for the scalability and profitability of these operations.

CHALLENGES

- Combinations of EHR, scheduling and other clinical applications lead to workflow and integration issues
- Setup of new clinics is frustrating and time consuming when there is no clear technology plan
- End users need to be trained quickly and able to work from any clinic location

RESULTS

- A community primary care clinic was dealing with multiple EHR, scheduling, and integration issues. Stringfellow provided a Technology Roadmap that consolidated these functions into a single cloud-based solution. The clinic was then able to expand to new locations without downtime or additional training for their users.
- A de novo urgent care provider was setup and operational within less than a month, with Stringfellow handing all technology planning and deployment. This happened 100% remotely due to COVID crisis without any scheduling impact. The provider is 100% cloud-based and has opened additional clinics in record time due to the scalability of their technology platforms.
- Standardizing on the Microsoft 365 platform provides the ability to securely scale to any number of locations or users without having to integrate 3rd party applications for compliance or security. A single platform for all internal communication and data that is HIPPA compliant increases productivity and reduces user training time.

SOLUTIONS

Intelligent Technology Roadmap

We transform our Clients' ability to conduct business using our Intelligent Technology Roadmaps. These Roadmaps are based on years of experience helping our Clients stay connected, productive, and secure. Rapid alignment and support of business goals unlocks maximum competitive advantage in a short time frame. These Roadmaps guide all our decisions and are based on a 12-month planning cycle. More than a budget, this is a way to accelerate your business.

Microsoft Cloud Solutions: Moving from Servers to Services

Since 2005 Stringfellow has utilized Microsoft Cloud Solutions across all our Clients. Today Microsoft 365 is far more than email, it is the central platform for all your collaboration, security, and data needs. Stringfellow has performed hundreds of migrations and implementations for our Clients with zero downtime or data loss. Microsoft Teams, SharePoint, OneDrive, and Exchange Online are all essential to getting the most productivity from your distributed workforce.

Microsoft Azure is central to our Servers-to-Services strategy. Physical servers need to go away and be replaced by flexible cloud-based instances. Stringfellow has the expertise to take even the most stubborn server-based applications and get them moved to the Azure cloud. Your end users and budget will thank us!

Managed IT Services

Stringfellow's Managed IT Services is the backbone of our Client partnership. No more experimenting or wasting time figuring out what will work together. The hardware, software, and services in our Managed IT Services platform will keep your end users productive and secure from anywhere.

Our fast, friendly, and flexible Service Desk team provides help desk, after hours, and onsite assistance so end users are always getting the most out of their technology. We are only a call or click away! Our dedicated workstation deployment group makes sure that your team members have the equipment they need to get work done, anywhere, anytime in the US.

If you are running a primary or urgent care provider and want to understand how technology can take your productivity and profits to the next level, we welcome the opportunity to learn more about your business.