



# Innovations

Review Twice, Implement Once. Doing IT Right the First Time.



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## YEAR END THANK YOU TO OUR CLIENTS

Was 2021 better for you than 2020? Even though we are still fighting COVID hopefully you and your staff are fully vaccinated (with boosters) and business is getting back to normal. Unfortunately, businesses worldwide are facing delays on everything, especially technology products. With a 2-4 month backlog for many models of laptop, "Supply Chain" is now a four-letter word we've all added to our COVID vocabularies.

During this holiday season, despite the stress of COVID, product shortages, gift buying and hoping to finally see out of town family, it is sometimes hard to remember how fortunate we are here in the United States. The email below was sent to me by someone in one of my networking groups.

In one of my Uber rides this week, I got picked up by a very respectful young man. A Christian radio station was playing, and this chat ensued:

Me: "you must be into your faith?"

Driver: "yes, sir, I am."

Me: "tell me more..." (force of habit!)

Driver: "it means everything to me. In my country — Eritrea — I was jailed for practicing Christianity. After two years, I was able to escape prison and I came here to the US."

Me: (this one had me tongue-tied) "I'm glad you feel safe here."

As we arrived at my office:

Me: "would you like use the bathroom?"

Driver: "yes, please, sir. No one has ever offered that before."

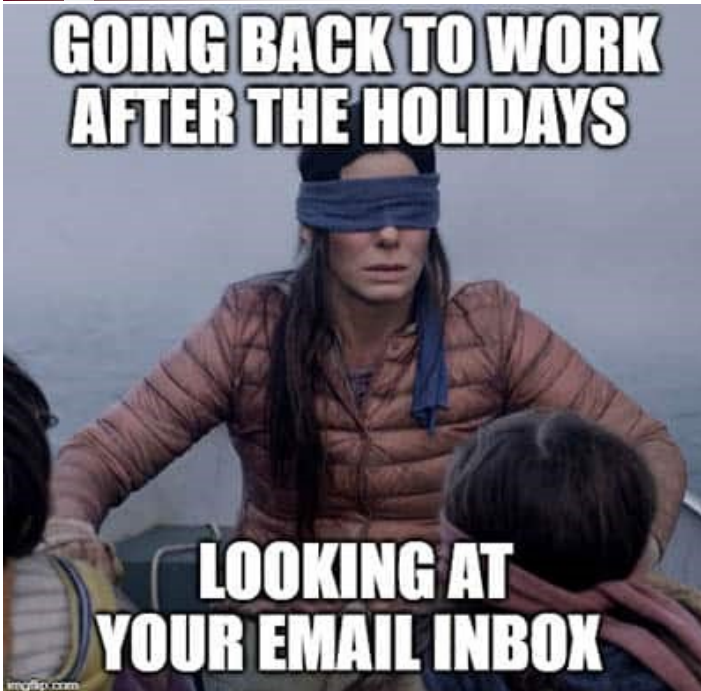
(He looked like he had just won the lottery.)

A simple kind gesture to use the bathroom was something he had never encountered. We take such things for granted in the US. As we move into 2022, we should all look forward, not backwards. We think it's important to remember how lucky we all are to be free, to be able to make our own decisions, and even choose how we spend our time daily. We have access to stores (brick and mortar and online) with more things than many in other countries could ever imagine. Give thanks and pay it forward.

For us at BSSi2, our pride is in our clients, staff and trusted alliances. THANK YOU, from the entire staff of BSSi2, Nick and myself, for trusting us with your IT and cybersecurity. Happy Holidays, stay safe and remember how lucky you are to live in America.

Scott Bernstein, Nick Espinosa and the entire staff of BSSi2

PS: This is a special year end newsletter, dedicated to just humor. No educational articles, no preaching about cybersecurity nor asking you to contact us for an appointment. We hope it helps put you in a festive mood for the holidays. We will start educating you again in January 2022!



When someone tells you it's too early for decorations...

**What do you call a bunch of grandmasters of chess bragging about their games in a hotel lobby?**

Chess nuts boasting in an open foyer!





## TECH SUPPORT

The young woman who submitted the tech support message below (about her relationship to her husband) presumably did it as a joke.

### The query:

Dear Tech Support,

Last year I upgraded from Boyfriend 5.0 to Husband 1.0 and noticed a distinct slowdown in overall system performance, particularly in the flower and jewelry applications, which operated flawlessly under Boyfriend 5.0. In addition, Husband 1.0 uninstalled many other valuable programs, such as Romance 9.5 and Personal Attention 6.5, and then installed undesirable programs such as: NBA 5.0, NFL 3.0 and Golf Clubs 4.1. Conversation 8.0 no longer runs, and House cleaning 2.6 simply crashes the system. Please note that I have tried running Nagging 5.3 to fix these problems, but to no avail. What can I do?

Signed, Desperate

### The response:

Dear Desperate:

First keep in mind, Boyfriend 5.0 is an Entertainment Package, while Husband 1.0 is an operating system. Please enter command: I thought you loved me.html and try to download Tears 6.2. Do not forget to install the Guilt 3.0 update. If that application works as designed, Husband 1.0 should then automatically run the applications Jewelry 2.0 and Flowers 3.5.

However, remember, overuse of the above application can cause Husband 1.0 to default to Grumpy Silence 2.5, Happy Hour 7.0, or Beer 6.1. Please note that Beer 6.1 is a very bad program that will download the Farting and Snoring Loudly Beta version. Whatever you do, DO NOT, under any circumstances, install Mother-In-Law 1.0 as it runs a virus in the background that will eventually seize control of all your system resources. In addition, please do not attempt to re-install the Boyfriend 5.0 program. These are unsupported applications and will crash Husband 1.0.

In summary, Husband 1.0 is a great program, but it does have limited memory and cannot learn new applications quickly. You might consider buying additional software to improve memory and performance. We recommend Cooking 3.0. Good Luck!



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***"We make all of your  
computer problems go  
away without the cost  
of a full-time I.T. staff"***

Shiny New Gadget of the Month

## Travelmate Robotics



Tired of the usual, old-fashioned luggage? Travelmate Robotics is trying to change the luggage game. With these suitcases, you never have to worry about the safety of your items. It comes standard with a secure Bluetooth-enabled lock and GPS tracking if your bag ever goes missing. The suitcase also comes with a scale so you'll never have to worry about overpacking. The best part? The suitcase is entirely autonomous and will follow you around through a Bluetooth connection. The "Follow Me" function as well as the obstacle avoidance system sets Travelmate Robotics ahead of the competition. It's the ideal suitcase for any businessperson or frequent flyer.

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