DISCOVER **IT** PEACE OF MIND

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Scottsdale, AZ 85260

IT EXPERTISE YOU CAN COUNT ON

- Managed IT Services

- Microsoft certifications

- Healthcare IT experience

- SaaS and Cloud Computing

- Mobile Device Management

- Server / Desktop Virtualization

ARE YOUR HEALTHCARE **IT** NEEDS BEING MET?

- Do you understand the specialized wireless needs of medical facilities?

- Do you have sufficient networking and bandwidth?

- Are you utilizing online collaboration technologies?

- Have you implemented the right solutions?
  - Accurate medical dictation
  - User friendly EMR software
  - Mobile point-of-care tablet computing

- Have you eliminated security risks?

- Are you HIPAA Compliant? (Can you make the transition to ICD-10?)

- Are you proactively ensuring system uptime 24 x7?

- Are you providing user support 24 x7?

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VISIONARY IT SERVICES

- IT Consulting

- Assessments

- 24 x 7 Monitoring

- 24 Hour Service Desk

- Maintenance and Management

- Data Backup and Recovery

- Mobile Device Management

- Project Consulting

- Server Migrations

- Security Vulnerability Scanning

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OUR APPROACH

- Assess

  Detailed analysis of your current business and technical environment

- Streamline

  Implement plan to streamline business process and improve productivity systems

- Protect

  Application of industry best practices for data security, backup and recovery

- Manage

  Ongoing monitoring, maintenance and problem remediation to ensure server, desktop, network and application performance

VISIONARY IT

MAKE TECHNOLOGY WORK FOR YOU

- Reduce paperwork and simply administrative work, saving you time and money

- Bill more accurately, get reimbursed more quickly and increase your cash flow

- Learn about the latest EHR and practice management solutions

- Secure data, transactions and communications

- Stay current on healthcare law with RSS feeds an email newsletters
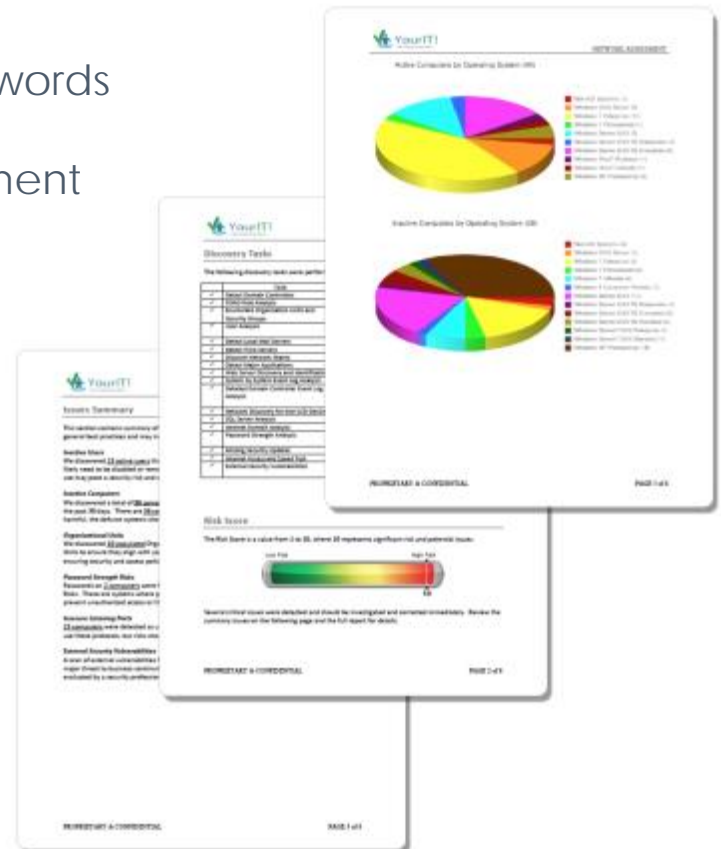
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EXPERIENCE MANAGED SERVICES

- Managed Services is a true IT business partnership

- One fixed monthly fee for total IT support

- Monitor / Manage everything on the network

- 24 x 7 uptime assurance

- 24 x 7 end user support

- Service Level Agreement

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UNCOVER NETWORK/SECURITY

- Inactive users

- Old computers

- Single point of failure

- Inappropriate user access

- Weak / Insecure passwords

- Poor patch management

- External vulnerabilities

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MITIGATE SECURITY RISKS

- Regular network and security assessments

- Anti-virus and anti-malware protection

- Data encryption

- Access Controls

- Maintenance plan/ Patching

- Mobile device management

- System Monitoring

- Managed Firewalls

- Penetration testing

- Security awareness training

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SECURE MOBILE DEVICES

- Application configuration

- New device approval / quarantine

- Passcode policy specification

- Encryption setting enforcement

- Detection and restriction of jailbroken devices

- Ability to remotely locate, lock and wipe lost or stolen devices

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BACKUP AND RECOVER DATA

- Full system backup

- Data retention

- Encryption of critical data

- Instant failover

- Bare metal restore

- Granular recovery for Exchange and SharePoint

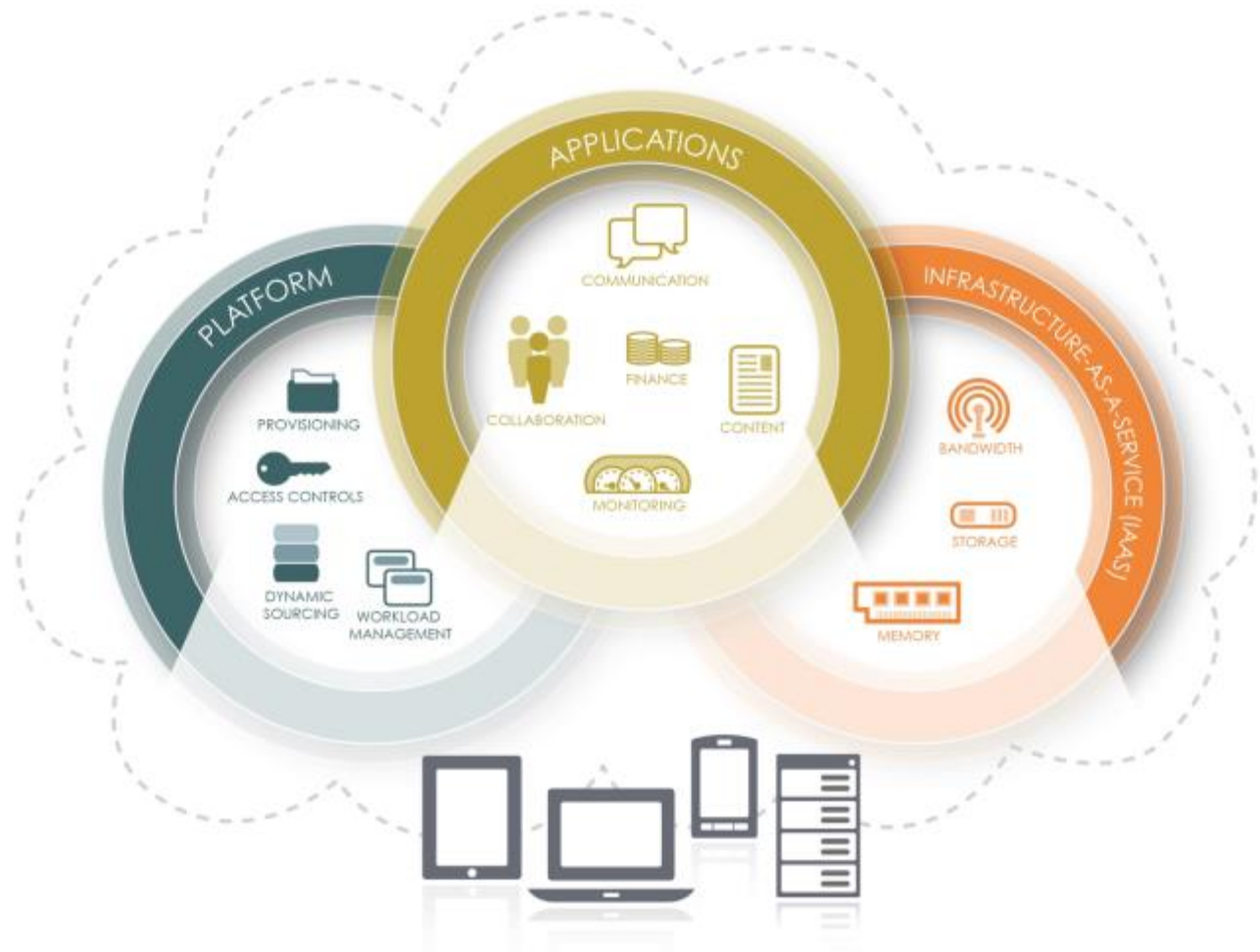- Offsite storage and recovery capabilities

REDUCE **IT** COSTS

- Virtualize Servers
  - Improve server utilization and reduce hardware costs
  - Move and copy virtual machines as easily as copying and moving files

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REDUCE **IT** COSTS

- Deploy Cloud Services
  - Reduce Capex costs
  - Access unlimited computing power
  - Run applications on any device from anywhere
  - Central management, security and compliance

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SUMMARY

- Maximum business performance

- Greater user productivity

- End user and client satisfaction

- Full data backup and recovery

- Elimination of Security Risks

- HIPAA Compliance

- Reduce IT costs

- Single fixed monthly fee

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NEXT STEPS

- Conduct Business Analysis

- Perform Network and Security Assessment

- Deliver Proposal

ASSESS STREAMLINE PROTECT MANAGE OPTIMIZE

There's no cost to get started, call today!

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