



# SCAM AWARENESS

Criminals are exploiting the COVID-19 pandemic to defraud people.

Below are some of the most common scams to be aware of:

## EMAIL, TEXT & PHONE CALL SCAMS

- An unexpected email from the government offering you money.
- The 'infection list' scam mimicking the World Health Organisation (WHO) claiming to provide a list or map of local infections.
- An email from HM Government asking for donations for the NHS.
- An HMRC email stating you are 'eligible to receive a tax refund'.
- Sale of fake COVID-19 swabbing tests, supplements, and anti-virus kits.
- A text message asking you to pay a fine as it says you have been 'recorded as leaving your home on three occasions' during the lockdown.
- A phone call stating 'government guidelines now require everyone to wear a mask outside the house, press 1 to purchase your mask'.

## DOORSTEP CRIME

- Cleansing services that offer to clean drives and doorways to kill bacteria or offering to 'decontaminate' the inside of your home.
- Bogus healthcare workers offering to take your temperature or provide 'home-testing' for the virus.
- Criminals offering to do your shopping. They take the money and do not return.

## ADVICE & SUPPORT:

Always question unsolicited calls, texts or emails requesting your personal or financial information (name, address, bank details). To verify the company contact them directly using a known email or phone number. For advice on cybercrime, or to report suspicious emails, visit [www.ncsc.gov.uk/cyberaware/home](http://www.ncsc.gov.uk/cyberaware/home)

Anyone who has been a victim of fraud or cybercrime can report it online at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or call **0300 123 2040**



[www.hampshire.police.uk](http://www.hampshire.police.uk)

Deaf? Non-emergency text

**07781 480999**

For crime and community information

[www.hampshirealert.co.uk](http://www.hampshirealert.co.uk)

Victim Care Service  
(Hampshire and IOW)

**0808 178 1641**

Visit Neighbourhood Watch

at [www.hinwa-nw.org.uk](http://www.hinwa-nw.org.uk)



# SCAM AWARENESS

Criminals are exploiting the COVID-19 pandemic to defraud people.

Below are some of the most common scams to be aware of:

## EMAIL, TEXT & PHONE CALL SCAMS

- An unexpected email from the government offering you money.
- The 'infection list' scam mimicking the World Health Organisation (WHO) claiming to provide a list or map of local infections.
- An email from HM Government asking for donations for the NHS.
- An HMRC email stating you are 'eligible to receive a tax refund'.
- Sale of fake COVID-19 swabbing tests, supplements, and anti-virus kits.
- A text message asking you to pay a fine as it says you have been 'recorded as leaving your home on three occasions' during the lockdown.
- A phone call stating 'government guidelines now require everyone to wear a mask outside the house, press 1 to purchase your mask'.

## DOORSTEP CRIME

- Cleansing services that offer to clean drives and doorways to kill bacteria or offering to 'decontaminate' the inside of your home.
- Bogus healthcare workers offering to take your temperature or provide 'home-testing' for the virus.
- Criminals offering to do your shopping. They take the money and do not return.

## ADVICE & SUPPORT:

Always question unsolicited calls, texts or emails requesting your personal or financial information (name, address, bank details). To verify the company contact them directly using a known email or phone number. For advice on cybercrime, or to report suspicious emails, visit [www.ncsc.gov.uk/cyberaware/home](http://www.ncsc.gov.uk/cyberaware/home)

Anyone who has been a victim of fraud or cybercrime can report it online at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or call **0300 123 2040**



[www.hampshire.police.uk](http://www.hampshire.police.uk)

Deaf? Non-emergency text

**07781 480999**

For crime and community information

[www.hampshirealert.co.uk](http://www.hampshirealert.co.uk)

Victim Care Service  
(Hampshire and IOW)

**0808 178 1641**

Visit Neighbourhood Watch

at [www.hinwa-nw.org.uk](http://www.hinwa-nw.org.uk)

